

## **Q88 LLC Expands Milbros Onboard Services**

Tech leader partners with Spill Center™ and Future Care® to launch "Q88 Response Center" for ships at sea with chemical and medical emergencies

Stamford, Connecticut – 11 July 2016 – Q88 LLC, a technology leader in vessel management software systems for the tanker and dry bulk industries, introduced a global support program that coordinates quick response and expert consultation for chemical spills/incidents and medical emergencies occurring onboard vessels at sea.

Known as Q88 Response Center, the new program leverages the resources of Spill Center™, a leading provider of emergency response communication and incident management services, including environmental, technical and legal expertise.

At the Q88 Response Center, trained personnel monitor telephone calls, dedicated email and web site requests for assistance on a 24/7 basis to gather the details, determine the issues and dispatch the right resources.

In cases of major spills, minor spills or other chemical incidents the Q88 Response Center is able to provide expert advice, resources and contractors to assist with mitigation of the incident and cleanup of the spill. These resources are invaluable to Masters, Company QI or ship managers in an emergency. According to Capt. Soren C. Ibsen, VP Milbros Systems, Q88 Response Center is available to handle any issue related to chemical incidents or environmental spills requiring cleanup and reporting.

Q88 Response Center also brings together the services of Future Care®, a leading provider of medical care management services to the maritime and maritime-related industries worldwide. Future Care® offers medical case management and cost containment services to shipowners and their crews 24/7, both onboard ship, at sea, and on land. The Future Care® team includes physicians, nurses and medical case managers experienced in managing seafarers' healthcare, as well as access to preferred medical networks, explained Gordon Cooper, a Future Care® spokesman.

Medical emergencies in which crew members are accidentally exposed to hazardous chemicals or any other injuries or illnesses are handled by Future Care®, which has been serving the shipping industry for 20 years. Future Care® manages the medical response from the time of incident onboard the vessel through shoreside treatment, repatriation and out-patient care, until the seafarer is fit to return to duty or achieves maximum medical improvement, as medically necessary. Future Care's expert medical auditors review and negotiate all major medical and related charges incurred in the United States and in many ports world-wide.

Tom Moses, president and founder of Spill Center™, observed: "This program gives ships at sea access to a world of resources that they need after chemical and medical emergencies."

Spill Center™ resources include advanced communication and geo-location technology and upto-date listings of national and international environmental regulations, as well as spill-reporting contacts and reporting deadlines.

"The Q88 Response Center gives our Milbros Onboard subscribers a single call center to get help with chemical and medical emergencies while at sea. With this partnership, Milbros Onboard customers can now access expert cargo handling and cleaning, emergency response and medical advice all in one program. We're extremely excited to be able to offer a program we felt the industry defininely needed," said Capt. Ibsen. Positive feedback has been received from subscribers who have been introduced to the program, he acknowledged.

The Q88 Response Center will be available to Q88's Milbros Onboard subscribers at no additional charge. Ships will pay an hourly charge for services only when they need them.

## **About Q88 LLC**

Since its founding in 2001, Q88 has been at the forefront of information technology, and its goal is to continue developing solutions to better connect the maritime industry. Q88 subscribers credit the company's 24/7 global support and staff of maritime experts as key components in ensuring the flexibility and reliability needed to remain competitive in this ever-changing market. For more information, visit: www.q88.com.

## About Spill Center™

Spill Center<sup>™</sup>, founded in 1990, is positioned to provide support to vessels involved in marine pollution events and spill-related claims wherever they occur around the world, helping them contain costs and limit liability arising from environmental releases. Spill Center<sup>™</sup> resources include advanced communications technology and up-to-date listings of federal and international environmental reporting requirements, cleanup and disposal resources, as well as spill reporting contacts and deadlines. For more information, visit: <a href="https://www.spillcenter.net">www.spillcenter.net</a>.

## **About Future Care®**

Future Care® is a leading provider of global medical care management services to seafarers, shipowners and managers and the International Group of P&I Clubs. Future Care's experienced team of first responders, physician and nurse medical case managers actively collaborate with the treatment provider to ensure the highest quality medical care. By effectively managing the quality of the medical response in each case Future Care® reduces both the time and cost required to return the crewman safely to Fit for Duty status. For more information, please visit: www.futurecareinc.com.